CASE STUDY:
ERP Implementation
Workforce Gap – Multiple Skill Sets

A luxury, American specialty store, engaged Mainline to provide the resources needed as a new Oracle ERP system was introduced.

When personnel resources were mapped against new and legacy system requirements, multiple resource gaps were identified. Applications, infrastructure, project management and data management related skills were in demand. Even the Human Resources department was in need of supplemental help to attract and retain people resources. Mainline not only delivered the skilled resources needed, but also succeeded in meeting the cultural fit this client demanded.

Solution:
Multiple Position Types: Contract, Contract-to-Hire, and Direct-Hire. Skill sets: Senior PM, DB2 DBA, Oracle DBA with ERP skills and Cisco engineer

Highlights:

- Placement of several IT skill sets, including Sr. Project Manager (PMP), DB2 DBA, Oracle DBA with ERP skills, and a certified Cisco Network Engineer

- Adjusted hiring and recruiting method to individual hiring manager's on-boarding process; Contract, Contract-to-Hire and Direct-Hire

- Local and national base of candidates were recruited

- Reduced manager's time in selecting candidates using detailed submittal content

- Facilitated client's "on schedule" movement of personnel to new ERP roles

- Satisfied particular positions requiring certifications: Cisco and PMP

Technology:

- z/OS, DB2, CA tools

- Cisco, Riverbed, Solarwinds, Checkpoint Security, VPN

- PMP methodology, Microsoft Project

- Oracle ERP, Fusion, RAC

Industry:
Retail

Client:
A world-class, US based retailer with over 60 stores across the nation.

Business Need:
Fill personnel gap caused by implementing new ERP system

Business Value Provided:
Specialization, Quality, Recruiting, Performance, Cost Effectiveness

For more information, call your Mainline account representative or call Mainline directly at 866.490.MAIN(6246).